



Building & Leading Teams

It has been proven beyond a reasonable doubt: a team has more experience, resources, and greater chance at success than an individual performer. So why do so many teams struggle, conflict, crash and burn? You have to start with the Team Leader/Facilitator. It is their purpose to help the team achieve results. Their job is to create employee involvement, foster innovation & problem solving, and provide support. This seminar gives the tools needed to effectively lead teams and is invaluable for facilitators, team leaders, supervisors, department managers and leaders throughout the organization.

8-hour Session:

- Develop a better understanding of your role as a leader
- Coaching vs. Managing
- Learn what kind of leaders you are
- Learn effective ways to move teams through the roller coaster of the "Team Process"
- What does the leadership role look like in different stages (forming, storming, norming and performing) of the process?
- The systematic training process
- Giving and receiving feedback
- Learn effective conflict management

**Call today for more information about these
exciting programs!
800.577.4293**

These sessions also offered in Spanish.